

UNITED STATES OF AMERICA
Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

Experimental Parcel Return Services)

Docket No. MC2003-2

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS JOHN GULLO
(OCA/USPS-T1-41-42)
June 26, 2003

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA interrogatories OCA/USPS-T1-1-23 dated June 6, 2003, are hereby incorporated by reference.

Respectfully submitted,

SHELLEY S. DREIFUSS
Director
Office of the Consumer Advocate

KENNETH E. RICHARDSON
Attorney

1333 H Street, N.W.
Washington, D.C. 20268-0001
(202) 789-6830; Fax (202) 789-6819

OCA/USPS-T1-41. Your testimony at page 7, lines 15-16, indicates RDU return parcels will be captured at the post office identified on the return label. Also, at page 12, line 1, you state, "If the parcel is received by the RDU post office addressed on the label, the office would scan the parcel...sort the parcel based on the human readable Mailer ID code...."

- a. Please explain what actions are taken to ensure that RDU return parcels, entered into the mailstream by giving it to a carrier within the area of the RDU addressed, will be culled from the mailstream at the RDU.
- b. Please explain what actions are taken to ensure that RDU return parcels, entered into the mailstream through a window transaction within the area of the RDU addressed, will be culled from the mailstream at the RDU.

OCA/USPS-T1-42. Please refer to your response to OCA/USPS-T1-13b.

- a. Please confirm that the Click-N-Ship™ label printing feature on www.usps.com is only available to users of Priority and Express Mail (and certain international mail). If you do not confirm, please explain.
- b. Please confirm that Click-N-Ship label is not available for parcel post. If you do not confirm, please explain.
- c. Does the Postal Service have any plans to include shipping labels for parcel post, with or without the Parcel Return Service, in the Click-N-Ship™ print feature? If not, please explain.